

Labs/Imaging

Labs/Imaging- Building F1

Walk-in Hours: 6:30am-5:00pm

M-F, 8:30am-1:30pm Sat

We will let you know if there is something abnormal that we need to discuss. You will also receive a letter with your results. If this is not received within 10 business days, you can call the clinic and request a summary of results be mailed or await a call back of your summary from a nurse.

If you would like to review your **LABS** online, you can get a premium account on the MyHealthEVet website and view results at your convenience. This does require some authorization, as the VA prioritizes your health information security.

www.myhealth.va.gov

Important Phone Numbers

VA Nurse Triage Line (24/7)

303-399-8020, option 3

Office of Community Care

720-857-5988

Billing

1-866-393-1846

SCI/D PT/OT Therapy

720-723-3300, option 2

CPAP Supply

720-723-6786

Self-Schedule Clinics

Audiology

720-723-3009/5092

Podiatry

720-723-5405/5406

Nutrition

303-398-6380

Network Authorization Office

1-844-724-7842

For authorization for an outside (community) ER or hospital visit, the VA requires notification within 72 hours of admission.



Welcome to RMR Outpatient Spinal Cord Injury and Disorders Clinic-Primary Care

PRIMARY CARE PROVIDERS

Jed Olson, MD

Joanna Zakrocki, DNP, FNP-C

1700 N. Wheeling St.

Aurora, CO 80045

PHONE: 720-723-3300, option 2

FAX: 720-723-7837

Helpful Resources

Wheelchair Clinic

Monday-Friday 8:00am-3:45pm

Building G1

720-723-7558

Prosthetics

Building G1

Business Office for Medical Record Requests

Building E1

720-857-5980, option 1

Oxygen

Building G1

MyHealthEVet Help Desk Coordinator

Larry Wilson, Room D1-187

720-723-6279

Compensation and Pension

1-800-827-1000

Mental Health Crisis

988

Beneficiary Travel (If Eligible)

720-857-5419

Refills Vs. Renewals

Renewals – Medications/supplies are active for 1 year from when they were started.

When you receive medication from the VA, you must be seen at least annually.

Options to order refills:

- Order online via the VA medication website: www.myhealth.va.gov
- Call the Automated Line 303-399-8020, option 1. Press 1 with prescription number.
- Call the Call Center 303-914-2680, option 1. Press 1 again to speak with a pharmacist.
- Send a Secure Message directly to RMR-Ask A Pharmacist_(A) on your drop down assignment list.

Controlled substances require urinary drug screening for refill/renewal.

Medications/supplies come in the mail with a prescription reorder slip that you can return via mail.

ORDER MEDICATIONS AND/OR SUPPLIES AT LEAST 10-14 DAYS BEFORE THEY ARE DUE!



CALL 911 OR GO TO THE NEAREST EMERGENCY ROOM IN THE EVENT OF AN EMERGENCY!

Delay in care could result in worsening condition or even death.

DO NOT CONTACT YOUR PRIMARY CARE PROVIDER.

Once discharged, please contact your PCP for a follow-up appointment.

Suspect You Have a Urinary Tract Infection?

If having symptoms (**leaking, leaking from catheter, abdominal discomfort, bloody/cloudy/foul-smelling urine, urge to urinate frequently**), you can call and request triage. Cultures take 24-48 hours to result – **IF DONE ON A THURSDAY OR FRIDAY, RESULTS FOR TREATMENT MAY NOT BE BACK UNTIL MONDAY.**

If severe symptoms (**fever >100.4, chills, confusion, severe pain**) are present, seek help from the nearest emergency room or urgent care for more prompt treatment.